

Avalon & Tahoe Manufacturing Customer Service Regional Map

send all emails to: customerservice@avalonpontoons.com

- Customer Service Representative Jake Rogers – Region 1**
Retail Customer Issues, Public Media Response, Rework Boat Scheduling, Yellow Tag Orders
- Customer Service Representative Shaun Davenport – Region 2**
Engineering Liaison, Tommy’s Rep, Warranty Credits & Transfers, RMA Monitoring, Vendor Cost Recovery
- Customer Service Representative Nathan Anderson – Region 3**
CS Tech Portal Management, CS Process Improvements, Electronic media
- Customer Service Representative Steve Arens – Region 4**
Warranty Consultant, Workflow Backlog
- Customer Service Representative Carlos Suarez – Region 5**
A&T Logistics Consultant, Workflow Backlog

Customer Service Director Brian Sheets

CS Team Development, CS Process Improvements, Escalated Issues

